



# OJFSDA Annual Training Conference

May 12 & 13, 2016

Hyatt Regency Columbus Downtown  
350 North High Street  
Columbus, Ohio 43215

Register online at [www.ojfsda.org](http://www.ojfsda.org)

# Conference Schedule At-A-Glance

## Thursday, May 12, 2016

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| 8:00 a.m.- 4:00 p.m.   | Conference Registration: 2nd Floor/ County Foyer |
| 8:00 a.m.- 10:00 a.m.  | Beverage Service: County Foyer                   |
| 9:00 a.m.- 3:30 p.m.   | Partners Fair Trade Show                         |
| 9:00 a.m.- 10:30 a.m.  | Early morning Educational Sessions               |
| 9:30 a.m.– Noon        | General Membership-Only meeting (offsite)        |
| 10:45 a.m.- 12:15 p.m. | Late Morning Educational Sessions                |
| 12:15 p.m.- 1:30 p.m.  | Lunch (on your own)                              |
| 1:30 p.m.- 3:00 p.m.   | Early Afternoon Educational Sessions             |
| 2:45 p.m.- 3:15 p.m.   | Afternoon Break (refreshments provided)          |
| 3:15 p.m.- 4:45 p.m.   | Late Afternoon Educational Sessions              |
| 5:00 pm.- 7:00 p.m.    | Evening Entertainment                            |

## Friday, May 13, 2016

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| 7:30 a.m.– 2:45 p.m.   | Conference Registration: 2nd Floor/ County Foyer |
| 7:30 a.m. - 9:00 a.m.  | Continental Breakfast : County Foyer             |
| 9:00 a.m.- 3:30 p.m.   | Partners Fair Trade Show                         |
| 8:30 a.m.- 10:00 a.m.  | Early morning Educational Sessions               |
| 10:15 a.m.- 11:45 p.m. | Late Morning Educational Sessions                |
| 11:45 p.m.- 1:00 p.m.  | Lunch (on your own)                              |
| 1:00 p.m.- 2:30 p.m.   | Early Afternoon Educational Sessions             |
| 2:15 p.m.- 2:45 p.m.   | Afternoon Break (refreshments provided)          |
| 2:45 p.m.- 4:15 p.m.   | Late Afternoon Educational Sessions              |

|     | Session Title  | Description  | Speakers  |
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|     |  | Thursday, May 12th   | 9:00 a.m. sessions  |
| 101 | Interview Ninja: Mastering the Art of Lawful Interview and Selection | In order to navigate the legal pitfalls that exist in today's interview and selection process, interviewers must become an "Interview Ninja". In this session, attendees will learn the do's and don'ts of interviewing and selection, review the components of a legally defensible interview process, and obtain an understanding of the various laws impacting the interview and selection process, including the impact of Ohio's recently passed "ban the box" legislation and the EEOC's position on criminal background checks, the ADA, reference checking risks, and legal issues surrounding the use of Social Media during the selection process. | Brad E. Bennett, <i>Employment Lawyer, Zashin &amp; Rich</i> <b>HR Track</b>  |
| 102 | LTC Series Session 1: Show Me the Money! (Repeated)                  | This session will review the new financial eligibility requirements and budgeting methodology for Long Term Care services and HCBS Waivers. Use of Qualifying Income Trusts and changes to the post-eligibility treatment of income (patient liability) will be discussed.   | Angela Turner, <i>MHSSII</i> ; Mitch Grove, <i>MHSSII</i> ; <i>Ohio Department of Medicaid</i> <b>Medicaid Track</b>  |
| 103 | Procurement Under the Super Circular                                 | This session will discuss the five procurement methods established under the federal regulations found in 2CFR200. This session will highlight different requirements under each procurement method, as well as general procurement requirements like cost or price analysis.  | Alan Thompson, <i>Section Chief</i> ; Leighann Cook, <i>Audit Manager</i> ; <i>Ohio Department of Job &amp; Family Services</i> <b>Fiscal Track</b>   |
| 104 | SNAP Payment Accuracy  | Information will be provided to assist in improving accuracy as related to SNAP benefits.  | Chasity Parks, <i>Human Services Developer 2</i> ; Heather Rush, <i>Human Services Developer 2</i> ; Julie Harvey; <i>JFS Program Admin I</i> ; <i>ODJFS-Office of Family Assistance</i> <b>Public Assistance Track</b> |
| 105 | Registered Apprenticeship: A Proven Workforce Strategy               | Ohio wants to increase enrollment in registered apprenticeships because they lead to good jobs that pay from day one. This session will provide participants with information regarding Ohio's registered apprenticeship system as a post-secondary education option. The presenter will provide program information, discuss apprenticeship as it relates to WIOA, and dispel a variety of myths. Careers that can be learned through apprenticeships, the excellent earnings opportunities, and how to refer people interested in apprenticeships will be discussed.   | Patrick Reardon, <i>Executive Administrator, Ohio State Apprenticeship Council, ODJFS</i> <b>Workforce Track</b>  |

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| 106 | True Colors Personality Workshop (3-Hour session)  | The True Colors Personality Analysis is an entertaining look at what makes people "who they are" and why they are different from others. The fundamentals are explained with examples of the personality characteristics demonstrated in an interactive, high-energy atmosphere.   | Tamela Moore Morton, <i>Accomplish Moore Enterprises</i><br><b>Admin Track</b>  |
| 107 | 107: The Ohio EBT Xerox Intelligent Analytics Portal (XIAP) Data Warehouse, "A New and Intuitive Way to Investigate SNAP Fraud." | The XIAP delivers data in a variety of standard and geographical formats, including tabular reports, charts, graphs, and dashboards. These user-friendly views make it simple to analyze data over time and understand trends. It offers a simple and intuitive user interface and improved performance that dramatically increases the user's ability to access business intelligence and deliver self-service reporting and analysis. Users can create, modify and save reports to meet the requirements of their department. They also can use flexible data search and discovery capabilities to respond to ad hoc queries from other departments within the organization. | Paul J. Scanlan, <i>Project Manager</i> ; Chris Dickens, <i>Chief, Fraud Control</i> ; Jennifer Griffith, <i>Xerox, Program Manager</i> |
| 108 | 108: Time Management: An Oxymoron (3-Hour session)   | Can things like stress, conflict and time really be managed? If so, why are so few of us ever successful at managing them effectively? It seems as though the more time we have the more we need, and the more we hurry the more behind we get. If you can spare the time, and even more so if you can't you need to attend this workshop where we will discuss some methods for managing your time. Discussion will include prioritizing, goal setting and sabotage.  | Karen Vadino, <i>MSW</i> <b>Admin Track</b>   |



|                    | Session Title   | Description   | Speakers  |
|--------------------|---|---|---|
| Thursday, May 12th |   | 10:45 a.m. sessions   |   |
| 201                | Rumor Has It- Medicaid Updates (Repeated)                             | This session will include a broad overview of Medicaid Policy changes with respect to Disability Determination Redesign including eligibility determination for Aged, Blind and Disabled individuals, SSI recipients, 1951i Waiver, Disability Determination and Long Term Care eligibility.  | Angela Hartman, <i>MHSII</i> ; Aimee Knouff, <i>MHSSII</i> ; <i>Ohio Department of Medicaid</i> <b>Medicaid Track</b>   |
| 202                | LTC Series Session 2: Double Vision- LTC and MAGI (Repeated)          | This session will include a discussion of the nuances of LTC and MAGI including when asset tests apply, look-back date and the post-eligibility treatment of income (patient liability).  | Amanda Bryant, <i>MHSSII</i> ; Laura Weeks, <i>MHSSII</i> ; <i>Ohio Department of Medicaid</i> <b>Medicaid Track</b>  |
| 203                | Advanced FMLA ADA Interchange   | Employers today are required to operate their businesses under a variety of regulations stemming from a multitude of laws governing the workplace. In fact, common workplace occurrences raise difficult questions under several different laws. One such occurrence is when an employee requests a leave of absence for an illness or an injury. If such a request is not handled properly, an employer could face liability under statutes including the Americans With Disabilities Act, the Family and Medical Leave Act, and Workers' Compensation laws. For employers with a unionized work force, the situation could be further complicated by a collective bargaining agreement. | Jonathan J. Downes, <i>Esquire, Zashin &amp; Rich</i> <b>HR Track</b>   |
| 204                | SNAP Application Timeliness   | Information and best practices will be provided to assist with improving SNAP application timeliness.   | Chasity Parks, <i>Human Services Developer 2</i> ; James Foster, <i>Human Services Developer 2</i> ; <i>ODJFS- Office of Family Assistance</i> <b>Public Assistance Track</b> |
| 205                | Ohio Benefits: Aged, Blind, and Disabled Medicaid Conversion Overview | The Ohio Benefits OCM Project Team will present an overview of the Aged, Blind, and Disabled Medicaid conversion scope and process as part of the upcoming system release in July 2016. This includes relevant 209b-1634 transition implications, case conversion logic, and subsequent County impacts.   | Patrick Pearson, <i>Ohio Benefits Conversion</i> ; Trudie Bormann, <i>Ohio Benefits OCM Conversion POC</i> ; <i>DAS</i> <b>Ohio Benefits Track</b>                            |
| 206                | Knowledge is Retirement Power   | This seminar provides tips and strategies to help people prepare for retirement.  | Brian Panzo, <i>Retirement Plan Counselor</i> ; <i>County Commissioners Association of Ohio Deferred Comp Program</i> <b>Admin Track</b>                                      |
| 207                | OhioMeansJobs.com for WIOA & CCMEP                                    | This workshop will show participants how to use OhioMeansJobs.com to match individuals looking for jobs with employers seeking talent. The session will highlight the latest enhancements such as a resume builder and rater, a budget calculator, skill and interest assessments, online tutorials, free GED and college entrance practice tests, and special sections for learning what jobs are in demand and what companies are hiring. Additional features helpful for WIOA and CCMEP implementation will also be discussed.   | Tanya Calbert, <i>Project Manager 2</i> ; <i>Ohio Department of Job &amp; Family Services</i> <b>Workforce Track</b>  |

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| 208 | Unraveling the Mystery of People | <p>People are our greatest asset, but can also be our biggest conundrum. Understanding how to best interact with others – whether at work or at home – improves relationships, creates better bonds and get more things accomplished!</p> <p>The purpose of completing the AcuMax Index is to help you better interact with others – improving idea flow, communication, decision making time and information flow. You will receive solid deliverables on how your direct reports should interact with you and ways of understanding how others are wired in a common sense easy to understand and utilize format. You will have the opportunity to complete a complimentary AcuMax Survey prior to this session.</p> | <p>James “Jay” Hawreluk,<br/> <i>Founder &amp; CEO, AcuMax Index</i><br/> <b>Admin Track</b></p> |
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|                    | Session Title  | Description  | Speakers  |
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| Thursday, May 12th |  | 1:30 p.m. sessions   |   |
| 301                | SSA 101- All Things Social Security  | Come and learn about everything you've ever wanted to know about Social Security! Darren will talk about basic entitlement requirements to Retirement, Medicare, Disability, Survivor and Spousal benefits. He will also discuss the filing process and SSA's exciting online services, such as 'My Social Security' website.  | Daniel Damceski, <i>Public Affairs Specialist; Social Security Administration</i> <b>Admin Track</b>  |
| 302                | What Would You Do?   | Calling all supervisors! Have you ever been faced with a situation that you're not sure how you should handle? Do you wonder how other supervisors would handle the same situation? Is there a policy another county is utilizing that may be of benefit to your county? Join us for an interactive session to discuss these situations and listen to the advice from other county agencies as well as our panel of experts.   | Lauren Cavanaugh, <i>Director, Warren CDJFS</i> ; Virginia Martycz, <i>Director, Clark CDJFS</i> ; Amy Freymuth, <i>Business Administrator, Auglaize CDJFS</i> ; Tyler McKinney, <i>MIS Specialist, Hancock CDJFS</i> ; Rich Owens, <i>Director, Wayne CDJFS</i> <b>Admin Track</b> |
| 303                | Supervising Through the Ages: How to Supervise a Variety of Generations (3-Hour session) | This training discusses the variety of work generations present in the workforce today. The session will look at the characteristics of each generation and how to supervise each worker in way that is beneficial to both the agency and the employee. Topics such as hiring, training, and retention based upon the characteristics and needs of each generation will be discussed. If you have ever found yourself frustrated with "kids today" or "old-timers stuck in their ways" or are having difficulty retaining quality employees of varying generations then this is the training session for you. This training is upbeat and fast-paced and presents the information in a way that will keep you engaged. | Kelly Hinkle-Lentz, <i>Supervisor, Wood CDJFS</i> <b>Admin Track</b>  |
| 304                | Analyzing Work Activities Through Reporting  | This session covers using Business Intelligence Channel (BIC) and CRIS-E to analyze your work programs.  | Ron Corbitt, <i>Program Consultant</i> ; Shawn Horner, <i>Business Analyst</i> ; Jessica Henry, <i>Business Analyst; Ohio Department of Job &amp; Family Services</i> <b>Public Assistance Track</b>  |
| 305                | Ohio Benefits Project Overview and Update  | Please join Deven Mehta, the Director of Ohio Shared Solutions and the Ohio Benefits Project, along with other Ohio Benefits Project Leadership for an overview presentation highlighting current project status, critical milestones and key initiatives for the project.   | Deven Mehta, <i>Director of Ohio Shared Solutions, Department of Administrative Services</i> <b>Ohio Benefits Track</b>   |

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| 306 | Fiscal 101   | Fiscal 101 will cover the basics of Job & Family Services finances. We will cover topics such as: CFIS Financial Reporting; Cost Pools; Random Moment Sampling; FTE cost distribution; Grants; Post Allocations; Certification of Funds; Draw Theory; CFIS Over/Under report. This session will go over the use of CFIS and CFIS Ledger reports as a means of extracting and analyzing data.  | Darin Kearns, <i>Finance Administrator, Portage CDJFS</i> ; Rebecca Arcaro, <i>Fiscal Supervisor, Lake CDJFS</i> <b>Fiscal Track</b>  |
| 307 | Why Invest in Fraud Control? Get the Biggest Bang for Your Buck                | This session will focus on incentives that the CDJFS can earn by establishing claims and collecting overpayments; share agency-relevant statistics (such as claims established, dollars collected, and incentive dollars earned) and tell you how to track these; and make recommendations on how agencies with limited fraud control and benefit recovery staff can most effectively use them to establish claims, collect money and earn unrestricted incentive dollars for their agencies.   | Lou Tomlin-King, <i>Bureau Chief, Program Integrity</i> ; Bruce Chapman, <i>Section Chief, Program Integrity</i> ; Chris Dickens, <i>Unit Chief, BPI Fraud Control</i> ; ODJFS <b>Fraud Track</b> |
| 308 | Top Ten Problems in Employee Discipline  | Problem employees ... every employer has at least one (1) employee that continually breaks work rules, won't follow procedures, or worse. In this session, we will address the top ten (10) issues encountered by public sector employers when it comes to employee discipline. We'll touch on topics like due process requirements, documentation (what do you want/need to keep, what should never be written down), how collective bargaining agreement provisions can come into play, and how the process works after an employee is disciplined and files a lawsuit or grievance because, really, what they did wasn't that bad! | Brian D. Butcher, <i>Director, Regional Manager, Clemans, Nelson and Associates</i> <b>HR Track</b>   |
| 309 | Rock You Like a Hurricane- Resources Changes for Medicaid                      | This session will include a discussion of types of resources and changes in policy regarding the treatment of resources, the transfer of resources and restricted Medicaid coverage periods.  | Doreen Buchler, <i>MHSSII</i> ; Robert Feller, <i>MHSSII, Ohio Department of Medicaid</i> <b>Medicaid Track</b>   |
| 310 | What to Expect from the Canton District Document Management Project (Repeated) | The Canton District Project is the first phase of a planned statewide effort to stand up a unified electronic document management system. It is modeled after the system currently used by the Collabor8 consortium. This session provides an overview of what current and future participating counties can expect from the project.   | Greg Tipping, <i>Chief Services Officer, Northwoods</i> <b>Admin Track</b>  |
| 311 | Happiness: An Inside Job (3-Hour session)                                      | Happiness is very difficult to define and although you can't see it, hear it, or touch it, it's something everyone wants. We all perceive it differently and we each pursue it in different ways. The problem arises when we look so far beyond and outside ourselves we miss it. This workshop will explore the internal source of happiness, reciprocal properties of happiness and the power of being happy. The contributions of attitude, giving and reframing will be discussed. Come learn to smile!   | Karen Vadino, MSW <b>Admin Track</b>  |



|                    | Session Title  | Description  | Speakers   |
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| Thursday, May 12th |  | 3:15 p.m. sessions   |  |
| 401                | Proven Ways to Make Technology Adoption Stick within Human Services Agencies | Technology is all around us — improving our lives, making mundane tasks faster and easier, and bringing efficiencies to the workplace like never before. So why is it then that so many agencies struggle with getting their teams to adopt new technology consistently? Why do some agencies implement a technology solution, only to watch it fail on the front lines? A little bit of planning, foresight and a properly aligned approach can often make the difference between the success and failure of any technology project. This Field Guide has been designed to give you proven — and practical — ways to make sure any new technology you roll out within your agency is successful, used by everyone, and has the impact you’ve been planning for! | Chuck Barber, <i>Practice Management Consultant, Northwoods</i> ; Jennifer Young, <i>Program Specialist, Clark CDJFS</i> ; Julie Harris, <i>Children Services Supervisor, Madison County Children Services</i> <b>Admin Track</b>                  |
| 402                | A Guide to OhioMeansJobs.com for Work Activity Planning                      | An overview of activities available in OhioMeansJobs.com and how they may be used for work activity planning for SNAP and OWF recipients.  | James Poster, <i>Human Services Developer 2</i> ; Bill Mercer, <i>Human Services Developer 2</i> ; ODJFS- Office of Family Assistance <b>Public Assistance/ Workforce</b>  |
| 403                | The County Shared Services Journey- A County Panel Discussion                | Please join us for an informative overview outlining the successes of the County Shared Services initiative to date, and plans going forward. In addition, we will host a panel discussion that will include County Shared Services Committee members as well as County Administrators and Eligibility workers from Counties utilizing the new County Shared Services Operating Model and Enterprise Telephony Platform. Audience members will have the opportunity to pose questions to panel members and learn about their perspectives and experiences working with County Shared Services  | Doug Lumpkin, <i>Director- Human Services Innovation</i> ; Cheryl Boley, <i>Director Perry CDJFS</i> ; Brenda Newell, <i>Ohio Benefits</i> ; Josh Sandstrom, <i>Ohio Benefits</i> ; John McNamara, <i>Ohio Benefits</i> <b>Ohio Benefits Track</b> |
| 404                | CFIS Client Tracking Module (WIOA Enhancements)                              | This session will provide attendees an overview of the project objectives focusing on the functionality that will be available July 1. We'll also discuss the training schedule along with a sneak peek of the system. Join us for this look into how CFIS client tracking merges fiscal & program data to give you a true cost per client.  | Siva Kakuturi, <i>President, Sivic Solutions Group</i> ; Herschel Elkins, <i>ODJFS</i> <b>Fiscal Track</b>   |
| 405                | Comfortably Numb- Managing the Medicated Worker                              | Americans seemingly believe there is a pill for everything. As Employers, we often find ourselves wondering how to address the issue of the “medicated” worker, determining at what point they may be “unfit” for duty. Most employers have policies that address illegal substance abuse in the workplace, but aren’t quite certain how to handle situations involving lawfully-prescribed medications and the resulting impact on employee performance. In this session, we will address those concerns, as well as the potential for HIPAA and ADA issues.  | E. Pete Nevada, <i>Director of Research, Vice President, Clemans Nelson &amp; Associates</i> <b>HR Track</b>   |

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| 406 | OWF Assistance Group Formation                    | This training will provide informational tools to aid in creating various OWF Groups.   | Bill Mercer, <i>Human Services Developer 2</i> ; Heather Rush, <i>Human Services Developer 2</i> ; Laura Graf, <i>Human Services Developer 2</i> ; Ohio Department of Job & Family Services <b>Public Assistance Track</b> |
| 407 | Understanding and Maximizing JFS Allocations      | This session will include an updated reference guide of all JFS allocations (PA, PCSA, CSEA and WIOA). We will review the allocations, the rules governing their use and discuss how these funds can be best maximized at the county level. | Terri Burns, <i>Deputy Director of Finance</i> ; Mary Spencer, <i>Business Administrator</i> ; Walter Parfejewiec, <i>Chief Fiscal Officer</i> <b>Fiscal Track</b>   |
| 408 | Just a Matter of 'Trust'- A Deep Dive into Trusts | In this session, we will review the five categories of trusts and how each impact financial and/or resource eligibility for Medicaid.   | Jill Fleming, <i>MHSSII</i> ; Norma Tirado, <i>MHSSII</i> ; Pamela Oates, <i>MHSSII</i> ; Ohio Department of Medicaid <b>Medicaid Track</b>  |
| 409 | Innovative Workforce Strategies                   | This session will outline the LinkLima/ Allen County OhioMeansJobs community workforce strategy.  | Doug Arthur, <i>Principal Consultant, Transform Consulting</i> ; Joe Patton, <i>Workforce Development Administrator, OhioMeans Jobs Allen County</i> <b>Workforce Track</b>  |

|                  | Session Title  | Description  | Speakers  |
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| Friday, May 13th |  | 8:30 a.m. sessions   |   |
| 501              | Sharing Hope- A Collaborative Approach to Poverty in the Community | This session will allow the participant to appreciate and describe effective strategies for collaboration across multiple sectors in a community dedicated to effectively addressing poverty.  | Debra G. Smith, <i>Adjunct Instructor- Ohio University Lancaster</i> ; Kim Devitt, <i>Early Childhood Programs Director</i> ; Krista Humphries, <i>Social Services Manager, Fairfield CDJFS</i> ; Kristin Ankrom, <i>Director of Fairfield County 211</i><br><b>Admin Track</b> |
| 502              | Rumor Has It- Medicaid Updates (Repeat)                            | This session will include a broad overview of Medicaid Policy changes with respect to Disability Determination Redesign including eligibility determination for Aged, Blind and Disabled individuals, SSI recipients, 1951i Waiver, Disability Determination and Long Term Care eligibility.   | Angela Hartman, <i>MHSII</i> ; Aimee Knouff, <i>MHSSII</i> ; <i>Ohio Department of Medicaid</i><br><b>Medicaid Track</b>  |
| 503              | Integrated Service Delivery: CCMEP in Auglaize County              | In January 2015, LACCA (Lima/Allen Council on Community Affairs), in coordination with Auglaize County DJFS, began community conversations on how the existing workforce and human service systems could be better coordinated to prepare for the implantation of CCMEP; the result was the development of the Steps-to-Success Program. Steps-to-Success, which began operating in May 2015, demonstrates the opportunity coordinating service providers have to integrate available resources to assist with barrier removal for eligible participants. Steps-to-Success is provided by LACCA, a Community Action Agency, but represents the strong partnerships and collaboration necessary to implement CCMEP. | Andrea Morrow, <i>Site Manager, LACCA</i> ; Michael Morrow, <i>Director, Auglaize CDJFS</i> ; John Brunner, <i>CSEA Administrator</i> ; Michael Schoenhofer<br><b>Workforce Track</b>   |
| 504              | Social Media in the Workplace & 1st Amendment- Can They Say That?  | This presentation will address employment related issues with social media, including the hiring process and discipline. The provisions of HB56 will be discussed as will 1st Amendment issues that may arise in this area.  | Marc A. Fishel, <i>Attorney, Fishel Hass Kim Albrecht LLP</i><br><b>HR Track</b>  |
| 505              | Fiscal Changes for CCMEP   | This session will highlight important CFIS and RMS information that will occur with the implementation of CCMEP, including what is changing and what will remain the same.   | Siva Katukuri, <i>President, Sivic Solutions Group</i> ; Donna Tucker, <i>Bureau Chief, ODJFS County Finance and Technical Assistance</i><br><b>Fiscal Track</b>  |
| 506              | Building Capacity in Ohio's APS System                             | This session will provide a brief overview of the recently amended revised code sections and administrative code rules governing Ohio's APS program; and an update on statewide infrastructure development to support delivery of services to Ohio's vulnerable elders. Representatives from county APS programs will present information on local activities funded through the APS Capacity Building Grants that were designed to increase their agencies' readiness to implement the new statutory and rule requirements.   | Robin Miller, <i>Program Developer</i> ; Heidi Stone, <i>Program Developer</i> ; Amy Welling, <i>Program Developer</i> ; all with ODJFS; Sue Thomas-Sikora, <i>Supervisor, Guernsey CDJFS</i> ; Cindy Gramke, <i>Clermont Senior Services</i><br><b>APS Track</b>               |

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| 507 | 'SNAP-ARDY!' Quiz Challenge  | An interactive game (in the format of the popular "Jeopardy!" game show) that tests participants' knowledge of Supplemental Nutrition Assistance Program (SNAP) policy. Teams comprised of County JFS staff will vie for the 2016 SNAP policy championship title. Brought to you by the ODJFS Management Evaluation team to help make learning fun and to showcase SNAP policy expertise among county agencies!  | Tara Ali, <i>Quality Initiatives Specialist</i> ; Charles Jennings, <i>Quality Initiatives Specialist, Ohio Department of Job &amp; Family Services</i> <b>Public Assistance Track</b> |
| 508 | What to Expect from the Canton District Document Management Project (Repeat) | The Canton District Project is the first phase of a planned statewide effort to stand up a unified electronic document management system. It is modeled after the system currently used by the Collabor8 consortium. This session provides an overview of what current and future participating counties can expect from the project.  | Greg Tipping, <i>Chief Services Officer, Northwoods</i> <b>Admin Track</b>   |
| 509 | Human Trafficking: Modern Day Slavery (3-Hour session; Repeated)             | Human Trafficking has received increasing attention in recent years. Ohio has gone from a state where very little was understood and little public policy addressed the issue to identifying a growing number of victims within our state. This course will provide an in-depth look into human trafficking and help the attendee to become familiar with what victims experience. The course will familiarize attendees with identifying and assisting victims of human trafficking.  | Officer Ken Lawson <b>Admin Track</b>  |
| 510 | Communicating with Confidence (3-Hour session)                               | Everyone seems so defensive these days! Sometimes conversations get so heated around us that it is hard to get a word in edgewise without raising one's voice. Do you quake and quiver inside when everyone is looking at you? Do your ideas go unnoticed because you aren't adept at expressing them? Come to this workshop to build your confidence, modify your approaches, and learn techniques that will enable you to speak with authority, listen with empathy, and lay the foundation to be heard, understood, and responded to favorably by those around you. | Lou Vincent, <i>Vice President, Rizzo &amp; Associates</i> <b>Admin Track</b>  |
| 511 | A Diversity of Beliefs (3-Hour session)                                      | Often time diversity issues are uncomfortable to discuss, but perhaps the most sensitive inclusion issue presently is religious diversity. Such discussions with coworkers, clients or community partners require a respectful response to the issues of faith which may arise in the workplace. Attend to practice "speed-faithing" to learn a bit about the beliefs of others, and to become comfortable with posing culturally sensitive questions. Leave with a basic understanding of the world's largest religions.  | Rita Rizzo, <i>Principal, Rizzo &amp; Associates</i> <b>Admin Track</b>  |



|                                      | Session Title   | Description   | Speakers   |
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| Friday, May 13th 10:15 a.m. sessions |   |   |  |
| 601                                  | Fair Labor Standards Act Update- What You Don't Know Can Hurt You | This presentation will provide an update on the most difficult issues under the FLSA, including hours worked, regular hourly rate and exemptions. Some emphasis will be on proposed Department of Labor rules concerning exempt employees.  | Marc A. Fishel, <i>Attorney, Fishel Hass Kim Albrecht LLP</i> <b>HR Track</b>  |
| 602                                  | Preparing Family Child Care Providers for Step Up to Quality      | A brief overview of resources for county licensing staff to provide family child care providers interested in participating in Step Up To Quality. The topics will include systems used, resource and referral agencies, plus documents and websites to assist providers in the rating process.   | Laura Harper, <i>Quality Assurance Administrator</i> ; Patricia Redmond, <i>Type B Licensing Supervisor</i> ; Ohio Department of Job & Family Services <b>Child Care Track</b> |
| 603                                  | LTC Series Session 2: Double Vision- LTC and MAGI (Repeat)        | This session will include a discussion of the nuances of LTC and MAGI including when asset tests apply, look-back date and the post-eligibility treatment of income (patient liability).  | Amanda Bryant, <i>MHSSII</i> ; Laura Weeks, <i>MHSSII</i> ; Ohio Department of Medicaid <b>Medicaid Track</b>  |
| 604                                  | FAETs   | This session will provide in-depth information on eligibility, and the work requirements for this specific SNAP population. (Food Assistance Employment and Training)   | Laura Graf, <i>Human Services Developer 2</i> ; Robert Kieger, <i>Human Services Developer 2</i> ; Ohio Department of Job & Family Services <b>Public Assistance Track</b>     |
| 605                                  | CFIS 101: Basic Navigation / Utilization of CFIS                  | Discuss the basic steps, processes, and concepts of the CFIS financial system (i.e. FTE, RMS, monthly financials, cost allocation, subset transfer, draw requests, etc.). Discuss required processes and time lines for meeting state / federal reporting compliance. Discuss proper coding of direct versus indirect costs. Note: This session does not address how to use the CFIS Ledger Reporting module. | Ivin Fleenor, <i>ODJFS Fiscal Supervisor</i> ; Wesley Shridder, <i>ODJFS Fiscal Supervisor</i> ; Bureau of County Finance & Technical Assistance <b>Fiscal Track</b>           |
| 606                                  | Ohio Benefits: Access to Care Troubleshooting Tips                | The Ohio Benefits OCM Project Team will present leading practices and useful case troubleshooting tips within the Ohio Benefits Worker Portal to help resolve Access to Care and other critical issues. During this presentation, various case scenarios will be discussed along with helpful hints on how to manage specific system screens and resolve issues by category of assistance.                    | Deb Hogan, <i>County Readiness Lead</i> ; Randi Hammiel, <i>County Readiness Lead</i> <b>Ohio Benefits Track</b>   |
| 607                                  | CCMEP Performance Measures  | This session will include a presentation and discussion of CCMEP primary performance measures, intermediate measures, work participation and sanctions.   | Daniel Rizo-Patron, <i>Performance Manager</i> ; Cheryl Vincent, <i>Program Director, Ohio Department of Job &amp; Family Services</i> <b>Workforce Track</b>                  |

|                  | Session Title  | Description  | Speakers   |
|------------------|--|--|--|
| Friday, May 13th |  | 1:00 p.m. sessions   |  |
| 701              | Processing Publicly Funded Child Care (PFCC) Eligibility Changes             | The training will include both policy and related systems screens to support and educate staff with how to process PFCC eligibility changes that are reported for an eligible caretaker and how to determine ongoing PFCC eligibility with corresponding screens in the system. Training topics we will explore are: income, household composition (including the new temporary absent rule), share parenting, 13-Week Activity Gap and many more. Please note: this training does not include a live system demonstration.  | Aliceson Carver, <i>Human Services Developer 2</i> ; William Crabtree, <i>Human Services Developer 2</i> ; <i>County Technical Assistance, Ohio Department of Job &amp; Family Services</i> <b>Child Care Track</b>                            |
| 702              | LTC Series Session 1: Show Me the Money! (Repeat)                            | This session will review the new financial eligibility requirements and budgeting methodology for Long Term Care services and HCBS Waivers. Use of Qualifying Income Trusts and changes to the post-eligibility treatment of income (patient liability) will be discussed.   | Angela Turner, <i>MHSSII</i> ; Mitch Grove, <i>MHSSII</i> ; <i>Ohio Department of Medicaid</i> <b>Medicaid Track</b>   |
| 703              | ABAWDs   | This session will provide in-depth information on eligibility, and the work requirements for this specific SNAP population. (Able-Bodied Adults Without Dependents)  | Laura Graf, <i>Human Services Developer 2</i> ; Robert Kieger, <i>Human Services Developer 2</i> ; <i>Ohio Department of Job &amp; Family Services</i> <b>Public Assistance Track</b>  |
| 704              | Child Welfare- A County Finance Perspective (3-Hour session)                 | Come join us as we navigate through Child Welfare Funding in Ohio for public children services agencies. This session will initially focus on the utilization of Title IV-E for foster care, adoption assistance and administration & training. We'll take a look at allowable activities and how reimbursement is calculated as we examine Title IV-E and multiple funding sources such as Title IV-E, TANF, Title XX, Title XX TANF Transfer, Title IV-B Part I and Title IV-B Part II. Having a good understanding of how the funding works will enhance your ability to capitalize on opportunities to help meet your agency's child welfare services needs. | Dan Shook, <i>Assistant Deputy</i> ; Tracy Gothard, <i>Fiscal Supervisor, ODJFS</i> <b>Fiscal Track</b>  |
| 705              | Just My 'MAGInation  | This session is intended for new MAGI workers. We will review MAGI core eligibility policy, basic Medicaid Household formation and the financial eligibility determination for MAGI which includes the updated tax dependent policy.   | Sapphire Oghumu, <i>MHSSII</i> ; Melissa Cunningham, <i>MHSSII</i> ; Jennifer Hoffman, <i>MHSSII</i> , <i>Ohio Department of Medicaid</i> <b>Medicaid Track</b>  |
| 706              | Options for Transitioning WIOA & TANF Summer Youth Program when CCMEP Begins | Ensuring a smooth transition of services for youth and young adults during the transition to CCMEP is vital so that everyone completes their planned services. This workshop will review options for transitioning youth and young adults who are already enrolled in WIOA and those enrolled in the TANF Summer Youth Program when CCMEP begins. Options to be discussed include enrolling in CCMEP, the WIOA adult program, partner programs, and more. The implications for reporting and performance calculations will also be discussed.  | Julie Wirt, <i>ODJFS Program Administrator</i> ; Daniel Rizo-Patron, <i>Social Science Research Supervisor</i> ; Scott Switzer, <i>CCMEP Training Coordinator</i> ; <i>Ohio Department of Job &amp; Family Services</i> <b>Workforce Track</b> |

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| 707 | Human Trafficking: Modern Day Slavery (3-Hour session; Repeat) | Human Trafficking has received increasing attention in recent years. Ohio has gone from a state where very little was understood and little public policy addressed the issue to identifying a growing number of victims within our state. This course will provide an in-depth look into human trafficking and help the attendee to become familiar with what victims experience. The course will familiarize attendees with identifying and assisting victims of human trafficking.  | Officer Ken Lawson <b>Admin Track</b>   |
| 708 | Workplace Bullying Issues (3-Hour session)                     | Bullying is an invisible problem in most workplaces and it is on the rise globally. Bullying causes high turnover rates, reduced productivity, higher healthcare costs, increased error rates, increased absenteeism, and increased incidents of workplace violence, both psychological and physical. Increased use of drugs and alcohols, and even rising suicide rates can be traced to being bullied at work. Attend this seminar to learn what behaviors are considered to fall into the "bullying" category. Discuss how bullies develop and how to address this issue in your workplace. Who is most likely to be bullied at work? What can be done about the bully? Find out how bullying can lead to mobbing and scapegoating. Become aware of how to protect yourself and your workplace from the destructive impact of bullies.  | Lou Vincent, <i>Vice President, Rizzo &amp; Associates</i> <b>Admin Track</b> |
| 709 | Conducting Safe Home Visits (3-Hour session)                   | Are you a home visitor for a social service agency? Do you know how to keep yourself and your client safe during your visit? One in four workers will be attacked, harassed, or threatened on the job, yet workplace violence is preventable, even when you are on their turf. Because episodes of violence are hard to predict, it is advisable for all workers to possess skills in detecting potentially disruptive situations and defusing them. This seminar will present both organizational and individual strategies that can be implemented in social service settings to curtail violent episodes. The Violence Cycle, when and how to interrupt it, will be discussed. Come prepared to tell your own "war stories" and increase the skills and knowledge you need to keep yourself and others safe at work. Leave knowing how to keep yourself safe during home visits, and how to prevent yourself from becoming a victim of crime. | Rita Rizzo, <i>Principal, Rizzo &amp; Associates</i> <b>Admin Track</b>       |

|                  | Session Title                               | Description  | Speakers  |
|------------------|---|--|---|
| Friday, May 13th |   | 2:45 p.m. sessions   |   |
| 801              | Dazed and Confused-MPAP, Buy-In, LIS/LI*NET | This session will review the differences between the MPAP and Buy-In programs, changes in the financial eligibility determination for MPAP and a broad overview of the Low Income Subsidy and Li*NET programs.   | Patrice Fitzpatrick, <i>MHSSII</i> ; Marvin Payne, <i>MHSSII</i> ; Jason Paragon, <i>MHSSII</i> ; Ohio Department of Medicaid <b>Medicaid Track</b> |
| 802              | Local Workforce Development Area Governance | The Workforce Innovation and Opportunity Act (WIOA) requires chief elected officials and workforce development boards to design, implement and govern the local workforce development system by identifying individuals and agencies to help maintain the system. This workshop will review the roles of all entities responsible for establishing local systems including chief elected officials, board members, board staff, fiscal agents, OhioMeansJobs Center operators, and service providers. In addition, the workshop will explain the required agreements that address how the local areas will function. | Julie Wirt, <i>ODJFS Program Administrator</i> ; Ohio Department of Job & Family Services <b>Workforce Track</b>                                    |
| 803              | OJFSDA Fiscal Committee Meeting             | This is a meeting for the existing OJFSDA Fiscal Committee, and is for current committee members only, please.   | Vince Gianangeli, <i>Fiscal Committee Chair, Director of Belmont CDJFS</i>  |



# Conference Information

May 12 & 13, 2016

**Hyatt Regency Columbus ♦ 350 North High Street ♦ Columbus, Ohio 43215**

|               |                       |                                   |
|---------------|-----------------------|-----------------------------------|
| Registration: | Early Bird:           | \$250, received by April 20       |
|               | Full Registration:    | \$300, received April 21 or later |
|               | One-Day Registration: | \$175                             |

Online registration through May 6, 2016. Please contact the OJFSDA office to register after that date.

## **We do not honor shared registrations**

|                       |  |
|-----------------------|--|
| Hotel Accommodations: | Reservations must be made directly with the hotel. You may contact the Hyatt Regency by phone at (614) 463-1234, or utilize this link to reserve from our room block:<br><a href="https://resweb.passkey.com/go/OJFSDA2016">https://resweb.passkey.com/go/OJFSDA2016</a> |
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Cut-off for rooms in the block is April 13. If you have questions or concerns regarding hotel reservations please call the OJFSDA office at (614) 221-3688 and speak with Martha Mattson, our Operations Manager.

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| Meals: | <u>Thursday, May 12</u><br>Morning beverage service, afternoon break provided.<br><br><u>Friday, May 13</u><br>Heavy continental breakfast, afternoon break provided.<br><br>Lunches both days and dinner Thursday is 'on-your-own'. |
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|         |   |
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| Attire: | Conference attire is business casual. We want you to be comfortable while you are learning and networking. We recommend comfortable shoes and dressing in layers. |
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|-----------------------|---|
| Workshop Preferences: | We ask you to indicate your session selection to assist us in accommodating as many attendees as possible. Your selection does not guarantee seating, nor does it prevent you from attending a different session. |
|-----------------------|---|

# Directions to the Hyatt Regency Columbus

**Hyatt Regency Columbus ♦ 350 North High Street ♦ Columbus, Ohio 43215**

## **From I-71 North Bound:**

Take I-71 to I-70 East and exit on Fourth St. Follow Fourth St to Nationwide Blvd. Turn Left at Nationwide Blvd. Hyatt Regency Columbus is on the Right.

## **From I-71 South Bound:**

Exit on Spring St (the exit is to the Left). From Spring St turn Right onto Fourth St (get into the far Left lane). Turn Left on Nationwide Blvd. Hyatt Regency Columbus is located on the Right.

## **From I-70 East or West Bound:**

Exit on Fourth St. Follow Fourth Street to Nationwide Blvd. Turn Left on Nationwide Blvd. Hyatt Regency Columbus is located on the Right.

## **From Rte. #33 North/West Bound:**

Exit to I-70 West Bound. From I-70 exit at Fourth St. Follow Fourth St to Nationwide Blvd. Turn Left on Nationwide Blvd. Hyatt Regency Columbus is located on the Right.

## **From U.S. Rte. #33 South/ East Bound:**

Take U.S. Rte. #33 South or East (depending where you are on U.S. Rte. #33). (Rte. #33 is also known as Riverside Dr in the Dublin/Upper Arlington area, or as Long St once you are in the Downtown area). Once you reach Downtown, turn Left onto High St (U.S. #23 North). Follow High Street to Nationwide Blvd. Turn Right on Nationwide Blvd. Hyatt Regency Columbus is located on the Left.

## **From U.S. Rte. #23 (High Street) North Bound:**

Take U.S. #23 (High Street- within Rte. #270) North until you reach I-270 By-pass. Take I-270 West. Follow I-270 West to I-71 North. Follow I-71 North to I-70 East. Follow I-70 East to Fourth St exit. Follow Fourth St to Nationwide Blvd. Turn Left on Nationwide Blvd. Hyatt Regency Columbus is located on the Right.

## **From U.S. Rte. #23 (High Street) South Bound:**

Take U.S #23 (High Street - within I-270) South to I-270. Take I-270 East. Follow I-270 East to I-71. Take I-71 South to the Spring St exit (exit is to the Left). Follow Spring St to Fourth St. Turn Right onto Fourth St and get into the far Left lane. Follow Fourth St to Nationwide Blvd. Turn Left onto Nationwide Blvd. Hyatt Regency is located on the Right.

## **From Rte. #315 South Bound:**

Follow 315 South to 670-East to the Neil Ave. exit. At stoplight turn Right onto Neil Ave. Turn Left onto Nationwide Blvd. Nationwide will cross over High St. The Hyatt Regency Columbus is located on the Left.

\*\*\* Valet Parking at Hyatt Regency Columbus is \$26 per night with unlimited in-out privileges. Self-parking in the adjacent Underground Garage is \$18 per 24-hour period. Additional self-parking is available one block east of the hotel on Nationwide Blvd. in the East Lot at \$14 per 24-hour period

# Parking Facilities

For guests staying at the Hyatt Regency Hotel, there is a no-charge option for parking if you prefer not to use the Hyatt Regency valet parking.

Parking at the **Chestnut Street Garage is no-charge if you reserve your room through our block at the Hyatt.** Just pull into the Chestnut Street Garage, take a ticket, and take the skywalk right to the Hyatt (walkway is on level 3). Upon check-in, give the front desk your garage ticket, and they will give you a slip to turn in to the garage attendant. (The Chestnut Street Garage is directly behind the Crowne Plaza)

If you prefer to park at with the Hyatt Valet, the parking charges will be included on your hotel bill.

Valet Parking at Hyatt Regency Columbus is \$26 per night with unlimited in-out privileges.

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Additional self-parking is available one block east of the hotel on Nationwide Blvd. in the East Lot at \$14 per 24-hour period .